GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3392
ANSWERED ON:24.08.2006
APPOINTMENT OF RTSAS AND RTAS
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Will the Minister of RAILWAYS be pleased to state:

(a) The criteria being followed by the Railways for appointment of Rail Travellers' Service Agents (RTSAs)and Rail Tourist Agents (RTAs);

(b) Whether RTSAs and RTAs are appointed for a fixed tenure;

(c) If so, the details thereof;

(d) The number of RTSAs and RTAs appointed by the Railways during each of the last three years;

(e) Whether the Railways are aware that unauthorized private agencies are indulging in illegal trade of railway ticketing; and

(f) If so, the corrective steps taken by the Railways to curb such activities?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a): Rail Travellers' Service Agents (RTSAs) and Rail Tourist Agents (RTAs) are appointed as per provisions of authorisation of Rail Travellers' Service Agents Rules, 1985 and Rail Tourist Agents Rules 1980 along with their amendments and the instructions issued by Ministry of Railways from time to time.

(b) & (c): RTSAs and RTAs are appointed for a period of three years and five years respectively. The licences of these agents are renewed after expiry of the tenure as per extant rules.

(d): The details of RTSAs & RTAs appointed during the last three financial years is given below: -

Financial Year	TSAs	RTAs
2003-2004	24	NIL
2004-2005	56	02
2005-2006	NIL	NIL

(e): Some such cases come to notice.

(f): To curb such activities checks are conducted by the Commercial and Vigilance Department from time to time in association with police in and around reservation offices.